

### WATER TARIFF SCHEDULE

Utility: Red Rock Utilities, LLC Docket No.: WS-04245A-14-0295

Phone No.: 520-577-0200

Tariff Sheet No.: Page 1 of 1

Decision No.: 75163 Effective: August 1, 2015

#### **WATER DIVISION**

MONTHLY USAGE CHARGE:	
5/8" x ¾" Meter	\$25.00
¾" Meter	\$37.50
1 " Meter	\$62.50
1 ½" Meter	\$125.00
2" Meter	\$200.00
3" Meter	\$400.00
4" Meter	\$625.00
6" Meter	\$1,250.00
Commodity Rates - per 1,000 Gallons	
5/8" x ¾" Meter- all classes except irrigation	
From 1 to 5,000 gallons	\$2.40
From 5,001 to 10,000 gallons	\$3.15
Over 10,000 gallons	\$4.07
5/8" x ¾" Meter - irrigation	
From 1 to 10,000 gallons	Ć2.45
Over 10,000 gallons	\$3.15
-, <b>G</b>	\$4.07
¾" Meter - all classes except irrigation	
From 1 to 10,000 gallons	\$3.15
Over 10,000 gallons	\$4.07
	74.07
1" Meter - all classes except irrigation	
From 1 to 20,000 gallons	\$3.15
Over 20,000 gallons	\$4.07
	7 1101
1 ½" Meter-Residential, Commercial & Industrial	
From 1 to 50,000 gallons	\$3.15
Over 50,000 gallons	\$4.07
2" Meter-Residential, Commercial & Industrial	
From 1 to 90,000 gallons	\$3.15
Over 90,000 galions	\$4.07
3" Meter-Residential, Commercial & Industrial	
From 1 to 200,000 gallons	\$3.15
Over 200,000 gallons	\$4.07

\$4.07 APPROVED FOR FILING

DECISION #: 75/63

4" Meter-Residential, Commercial & Industrial	
From 1 to 300,000 gallons	\$3.15
Over 300,000 gallons	\$4.07
	7
6" Meter-Residential, Commercial & Industrial	
From 1 to 500,000 gallons	\$3.15
Over 500,000 gallons	\$4.07
	¥
SERVICE CHARGE:	
Establishment	\$25.00
Reconnection (Delinquent)	\$30.00
Meter Test (If Correct)	\$30.00
Meter Reread (If Correct)	\$15.00
Minimum Deposit	*
Deposit Interest	李
Reestablishment (Within 12 Months)	-#c #k
NSF Check	\$25.00
Deferred Payment (per month)	1.50%
Late Payment Charge per month	1.50%
After Hours Service Charge (at cust. request) flat rate	\$50.00
Charge for moving meter at cust. request	Cost
	5001

<sup>\*</sup>Per Commission rule A.A.C. R-14-2-403(B).

# SERVICE LINE AND METER INSTALLATION CHARGES (Refundable pursuant to A.A.C. R14-2-405)

	Service Line	Meter	Total
5/8" x ¾" Meter	\$355.00	\$45.00	\$400.00
¾" Meter	355.00	85.00	440.00
1" Meter	405.00	95.00	500.00
1 ½"Meter	440.00	275.00	715.00
2" Turbine Meter	600.00	570.00	1,170.00
2" Compound Meter	600.00	1,100.00	1,700.00
3" Turbine Meter	775.00	810.00	1,585.00
3" Compound Meter	815.00	1,375.00	2,190.00
4" Turbine Meter	1,110.00	1,430.00	2,540.00
4" Compound Meter	1,170.00	2,045.00	3,215.00
6" Turbine Meter	1,670.00	3,145.00	4,815.00
6" Compound Meter	1,710.00	4,560.00	6,270.00
Over 6"	At Cost	At Cost	At Cost

APPROVED FOR FILING

DECISION #: 25/63

<sup>\*\*</sup> Months off system times the monthly minimum per Commission rule A.A.C. R14-2-403(D).



Phone: 1-866-940-1102

Decision No.: 75163

Effective Date: May 25, 2016

# Local and/or Regional Messaging Program Tariff - BMP 1.1

#### **PURPOSE**

A program for the Company to actively participate in a water conservation campaign with local or regional advertizing (Modified Non-Per Capita Conservation Program BMP Category 1: Public Awareness/Public Relations 1.1: Local and/or Regional Messaging Program).

#### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company or designated representative shall actively participate in water conservation campaign with local and/or regional advertising.
- 2. The campaign shall promote ways for customers to save water.
- 3. The Company shall facilitate the campaign through one or more of the following avenues (not an all inclusive list):
  - a. Television commercials
  - b. Radio commercials
  - c. Websites
  - d. Promotional materials
  - e. Vehicle signs
  - f. Bookmarks
  - g. Magnets
- 4. The Company shall keep a record of the following information and make it available to the Commission upon request.
  - a. A description of the messaging program implemented and program dates.
  - b. The number of customers reached (or an estimate).
  - c. Costs of Program implementation.

APPROVED FOR FILING



Decision No.: 75163

Phone: 1-866-940-1102

Effective Date: May 25, 2016

# New Homeowner Landscape Information Tariff - BMP 2.3

#### **PURPOSE**

A program for the Company to promote the conservation of water by providing a landscape information package for the purpose of educating its new customers about low water use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.3: New Homeowner Landscape Information).

#### **REQUIREMENTS:**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. Upon establishment of water service the Company shall provide a free "Homeowner Landscape Packet" to each new customer in the Company's service area. The packet will include at a minimum: a cover letter describing the water conservation expectations for all customers in the Company's service area, all applicable tariffs, a basic interior-exterior water saving pamphlet, xeriscape landscape information, and information on where to find low water use plant lists, watering guidelines, and a rain water harvesting pamphlet.
- 2. Upon customer request, the Company shall provide:
  - a. On-site consultations on low water use landscaping and efficient watering practices.
  - b. A summary of water saving options.
- 3. The number of packets provided to new customers will be recorded and made available to the Commission upon request,

APPROVED FOR FILING
DECISION #:75163

Phone: 1-866-940-1102

Decision No.: 75163

Effective Date: May 25, 2016

## Water Waste Investigations and Information Tariff - BMP 3.8

#### **PURPOSE**

A program for the Company to assist customers with water waste complaints and provide customers with information designed to improve water use efficiency (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.8: Water Waste Investigations and Information).

#### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission specifically R14-2-403 and R14-2-410 and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall handle water waste complaints as calls are received.
- 2. Calls shall be taken by a customer service representative who has been trained to determine the type of water waste and to determine if it may be attributed to a leak or broken water line.
- 3. The Company shall follow up on every water waste complaint.
- 4. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to investigate further and notify the responsible party of the waste and offer assistance and information to prevent waste in the future.
- 5. A letter of enforcement will be issued to customers with water running beyond the curb and/or off the customers property due to such things as, but not limited to, backwashing of pools, broken sprinkler heads, and over watering of lawns beyond the saturation point.
- 6. The same procedures outlined above in item #4 will be followed in the event of a second violation. Termination of service may result in the event of the third violation within a 12 month period. In the event of a third violation the customer's service may be terminated per Arizona Administrative Code R14-2-410C, R14-2-410D and R14-2-410E (applicable service reconnection fees shall apply).
- 7. The Company shall record each account and each instance noted for water waste, the action taken and any follow-up activities.
- 8. Subject to the provisions of this tariff, compliance with the water waste restriction will be a condition of service.
- 9. The Company shall provide to its customers a complete copy of this tariff and all attachments upon request and to each new customer. The customer shall abide by the water waste restriction.
- 10. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

APPROVED FOR FILING DECISION #:75163

Phone: 1-866-940-1102

Decision No.: 75163 R G NA

Effective Date: May 25, 2016

### **WATER SYSTEM TAMPERING TARIFF - BMP 5.2**

#### **PURPOSE**

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

#### **REQUIREMENTS:**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices In the Modified Non-Per Capita Conservation Program.

- 1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
- 2. Compliance with the provisions of this tariff will be a condition of service.
- 3. The Company shall provide to all its customers, upon request, a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
- 4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
- 5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

APPROVED FOR FILING

Phone: 1-866-940-1102

Decision No.: 75163

Effective Date: May 25, 2016

## Water Use Plan For New Non-Residential Users Tariff - BMP 5.13

#### <u>PURPOSE</u>

A program for the Company to require all new commercial, industrial, and institutional users who have annual projected water use of ten acre-feet or more per year to submit a water use plan that identifies all water uses anticipated by the user, and the water efficiency measures associated with the uses (Modified Non-Per Capita Conservation Program BMP Category 5: Ordinances/Conditions of Service/Tariffs 5.13: Requiring a Water Use Plan).

#### **REQUIREMENTS:**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically A.A.C. R14-2-403 and R14-2-410 and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. Subject to the provisions of this tariff, as a condition of service all new commercial, industrial and institutional users with a projected annual water use requirement of five acre-feet (1,629,250 gallons) or more per year, will be required to submit a water use plan which identifies all water uses anticipated by the user and the water efficiency measures associated with the uses.
- 2. The water use plan submitted by users must include at least three of the following measures:
  - a. Statement of water efficiency policy,
  - b. Water Conservation education/training for employees,
  - c. Identification of on-site recycling and re-use strategies,
  - d. Total cooling capacity and operating Total Dissolved Solids or conductivity for cooling towers,
  - e. Identification of best available technologies used for process, cooling and domestic water uses,
  - f. Landscape watering system distribution uniformity and landscape water budget, and/or
  - g. Total annual water budget for the facility.
- 3. The Company shall provide to all new commercial, industrial, and institutional customers a complete copy of this tariff and all attachments upon request for service. The customer shall follow and abide by this tariff.
- 4. If after a customer has been connected to the Company water system, the Company discovers that the customer has, for example, installed turf or water-use intensive features contrary to its water use plan, the Company shall notify (in writing) the customer of such violation and provide the customer with the appropriate educational materials informing the customer of some possibilities of how to correct the problem. The customer shall be allowed sixty (60) days to come into compliance with his or her

APPROVED FOR FILING



Phone: 1-866-940-1102

Decision No.: 75163

Effective Date: May 25, 2016

plan requirements. If after sixty (60) days the customer is not in compliance with his or her plan requirements, the customer's service may be terminated per Arizona Administrative Code R14-2-410C, R14-2-410D and R14-2-410E.

5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

APPROVED FOR FILING



Company Name: Red Rock Utilities, LLC Page 1 of 2

### **CROSS-CONNECTION OR BACKFLOW TARIFF**

#### **PURPOSE:**

The purpose of this tariff is to protect <u>Red Rock Utilities, LLC</u> ("Company") water from the possibility of contamination caused by the backflow of contaminants that may be present on the customer's premises by requiring the installation and periodic testing of backflow-prevention assemblies pursuant to the provisions of the Arizona Administrative Code ("A.A.C.") R14-2-405.B.6 and A.A.C. R18-4-215.

#### **REQUIREMENTS:**

In compliance with the Rules of the Arizona Corporation Commission ("Commission") and the Arizona Department of Environmental Quality ("ADEQ"), specifically A.A.C. R14-2-405.B.6 and A.A.C. R18-4-215 relating to backflow prevention:

- 1. The Company may require a customer to pay for and to have installed a backflow-prevention assembly if A.A.C. R18-4-215.B or C applies.
- 2. A backflow-prevention assembly required to be installed by the customer under Paragraph 1 of this tariff shall comply with the requirements set forth in A.A.C. R18-4-215.D and E.
- 3. Subject to the provisions of A.A.C. R14-2-407 and 410, and in accordance with Paragraphs 1 and 7 of this tariff, the Company may terminate service or may deny service to a customer who fails to install a backflow-prevention assembly as required by this tariff
- 4. The Company shall give any existing customer who is required to install a backflow-prevention assembly written notice of said requirement. If A.A.C. R14-2-410.B.1.a. is **not** applicable, the customer shall be given thirty (30) days from the time such written notice is received in which to comply with this notice. If the customer can show good cause as to why he cannot install the device within thirty (30) days, the Company or Commission Staff may suspend this requirement for a reasonable period of time.

\*\*FOR OFFICIAL USE ONLY\*\*

Effective Date: OED + 28, 2014

ADMINISTRATIVELY
APPROVED FOR FILING

- 5. Testing shall be in conformance with the requirements of A.A.C. R18-4-215.F. The Company may require the customer to pay to have the backflow-prevention assembly tested as long as the Company does not require an unreasonable number of tests.
- 6. The customer shall provide the Company with records of installation and testing. For each backflow-prevention assembly, these records shall include:
  - a. assembly identification number and description;
  - b. location
  - c. date(s) of test(s);
  - d. description of repairs and recommendations for repairs made by tester; and
  - e. the tester's name and certificate number.
- 7. In the event the backflow-prevention assembly does not function properly or fails any test, and an obvious hazard as contemplated under A.A.C. R14-2-410.B.1.a. exists, the Company may terminate service immediately and without notice. The backflow-prevention assembly shall be repaired or replaced by the customer and retested.
- 8. In the event the backflow-prevention assembly does not function properly or fails any test, or in the event that a customer fails to comply with the testing requirement, and A.A.C. R14-2-410.B.1.a. is **not** applicable, the backflow-prevention assembly shall be repaired or replaced within fourteen (14) days of the initial discovery of the deficiency in the assembly or its function. Failure to remedy the deficiency or dysfunction of the assembly, or failure to retest, shall be grounds for termination of water service in accordance with A.A.C. R14-2-410.

\*\*FOR OFFICIAL USE ONLY\*\*

Effective Date: Sept 28, 2014



 Utility:
 Red Rock Utilities, LLC
 Tariff Sheet No.:
 1 of 4

 Docket No.:
 WS-04245A-04-0184
 Decision No.:
 67409

 Phone No.:
 (520) 577-0200
 Effective:
 December 27, 2004

# CURTAILMENT PLAN FOR RED ROCK UTILITIES, LLC (Template 063004)

ADEQ Public Water System No: Pending

Red Rock Utilities, L("Company"), is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

#### Stage 1 Exists When:

Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

<u>Restrictions</u>: Under Stage 1, Company is deemed to be operating normally and no curtailment is necessary.

Notice Requirements: Under Stage 1, no notice is necessary.

#### Stage 2 Exists When:

- a. Company's water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

<u>Restrictions</u>: Under Stage 2, the Company may request the customers to voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

APPROVED FOR FILING DECISION #: 6709

REVISED: June 30, 2004



Utility: Red Rock Utilities, LLC
Docket No.: WS-04245A-04-0184

Phone No.: (520) 577-0200

Tariff Sheet No.: 2 of 4

Decision No.: 67409

Effective: December 27, 2004

Notice Requirements: Under Stage 2, the Company is required to notify customers by delivering written notice door to door at each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

#### Stage 3 Exists When:

- a. Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

<u>Restrictions</u>: Under Stage 3, Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible. Standpipe service shall be suspended.

#### Notice Requirements:

- Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Beginning with Stage 3, Company shall post at least 10 signs showing the curtailment stage. Signs shall be posted at noticeable locations, like at the well sites and at the entrance to major subdivisions served by the Company.
- 3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 3.

Once Stage 3 has been reached, the Company must begin to augment the supply of water by either hauling or through an emergency interconnect with an approved water supply in an attempt to maintain the curtailment at a level no higher than Stage 3 until a permanent solution has been implemented.

APPROVED FOR FILING DECISION #:67409



 Utility:
 Red Rock Utilities, LLC
 Tariff Sheet No.:
 3 of 4

 Docket No.:
 WS-04245A-04-0184
 Decision No.:
 67409

 Phone No.:
 (520) 577-0200
 Effective:
 December 27, 2004

#### Stage 4 Exists When:

a. Company's total water storage or well production has been less than 25 percent of capacity for at least 12 consecutive hours, and

b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

<u>Restrictions</u>: Under Stage 4, Company shall inform the customers of a **mandatory** restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- Washing of any vehicle is prohibited
- The use of water for dust control or any outdoor cleaning uses is prohibited
- The use of drip or misting systems of any kind is prohibited
- The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- ◆ The use of construction water is prohibited
- Restaurant patrons shall be served water only upon request
- ♦ Any other water intensive activity is prohibited

The Company's operation of its standpipe service is prohibited. The addition of new service lines and meter installations is prohibited.

#### Notice Requirements:

- 1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Company shall post at least \_\_\_\_\_ signs showing curtailment stage. Signs shall be posted at noticeable locations, like at the well sites and at the entrance to major subdivisions served by the Company.
- Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 4.

APPROVED FOR FILING DECISION #: 67409

REVISED: June 30, 2004



 Utility: Red Rock Utilities, LLC

 Docket No.: WS-04245A-04-0184
 Tariff Sheet No.: 4 of 4

 Decision No.: 67409
 December 27, 2004

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

APPROVED FOR FILING
DECISION #:127409